

March 30, 2020

Subject: CoronaVirus

Customer Update

After receiving notification of our first confirmed COVID-19 case of an employee in our Hauppauge facility Sensitron shutdown both the Hauppauge and Deer Park facilities for cleaning. The cleaning took place last week and now both facilities are back on line.

Prior to the COVID-19 case notification, Sensitron had initiated a split shift work schedule to reduce the on-site population by 50% and support the safe "social" distances desired. The split shift is a 6 day work week, at 12 hours per day, with everyone working every other day in two alternating groups. Running on this split schedule while being good for keeping our employees healthier with safer distancing, adds a layer of inefficiency as product does not move through the facilities as quick as normal. Additionally, each day more and more of our production employees and production support employees are out of the facilities. Some are under self-quarantine due to having had contact with someone that is suspected or confirmed with the Covid-19, and some are taking PTO or leave of absences as they do not want to leave their homes. This means that product is moving much, much slower than normal.

As an essential supplier, our focus is supporting our defense and medical related orders first. If manufacturing bandwidth opens up, then we will support other non-defense rated orders to the extent that our primary support is for the defense and medical customers and their products.

Currently, we are not able to project delivery schedule changes. We will need at least 3-4 weeks to see what our reduced labor capacity can support. We can then adjust schedules and provide updates as we hopefully return to normal.

We are all trying to get through this unprecedented situation with as little disruption as possible, but unfortunately it is inevitable for us at this stage. Sensitron is committed to our customers and we will do our best to support you and your programs.

We will continue monitoring and updating as this situation evolves.

Sales Sensitron Semiconductor